Downloading a GEDCOM File from your Family Tree on Ancestry.co.uk or Ancestry.com

You will need to be logged into your account on Ancestry.co.uk or Ancestry.com (North American customers)

From the 'Home' page of Ancestry you will need to click on the 'Family Trees' option on the page links bar across the top of your screen.

You should then be presented with a list of your trees (although you may only have one).

Choose the tree you wish to copy your gedcom file from.

On the screen showing your tree diagram, next to your tree name towards the top left of the screen, click on the 'Tree pages' link and select the 'Tree Settings' option.
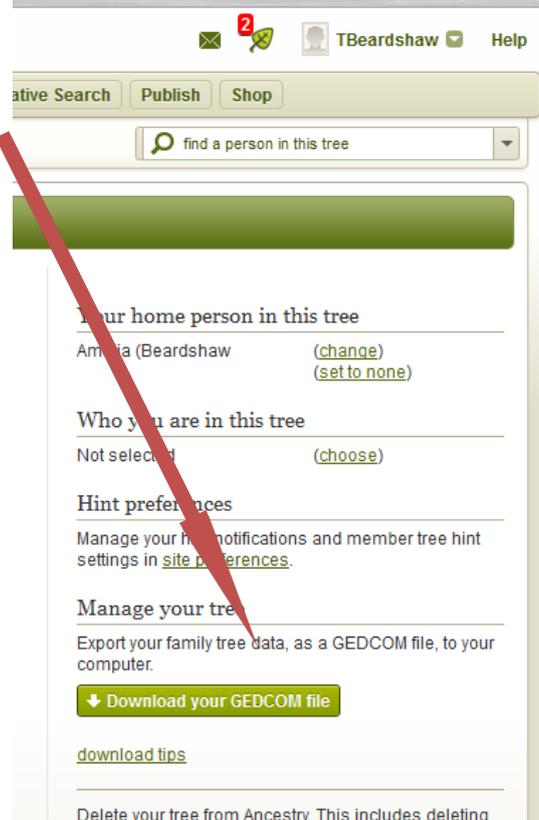
Under the heading 'Manage your tree' in the right column click on the button 'Export tree'

The windows system will then start to create the Gedcom file and invite you to click on the button 'Download your GEDCOM file'. You will then be able to save it to your PC in the usual manner of downloading files. (*If you are working on Windows XP you may need to right click on the 'Download your GEDCOM file button and click on 'Save target as' which will appear on the small pop up menu.*) Make sure you save it somewhere where you will be able to find it again and preferably with a name that will help you distinguish the file from other gedcom files on your hard drive. The 'Desktop' is a good location for temporary file.

We hope this is of help. Do email if you require more detail.

Once you have the file safely on your PC you may then attach your Gedcom file to an email and send it to My History using charts@my-history.co.uk .

In the same email please tell us the name of the person who is to appear at the bottom of your tree. We will set up your tree with this person and 5-7 generations of their direct ancestors and a title.

Due to the many different ways of saving files and attaching them to emails in different programs it is not possible for us to give any support with the actual sending of your gedcom file. However we will be happy to receive your file on CD or memory stick if you are unable to find a way of emailing it to us.

Once you have your gedcom file, you are ready to order your chart at:

http://www.my-history.co.uk/acatalog/Pre-designed-charts.html where you will find a range of chart options..